



Infiniti Code of Conduct - December 2018

1. Access to Infiniti products is granted by Inner Range at its sole discretion and, as such, the security integrator's access may be withdrawn by Inner Range at any time in writing for any breach of this Code of Conduct.
2. A security integrator's access to Infiniti products is continually assessed on a per-site or per-customer basis. Installation of Infiniti for one site or customer does not automatically grant the right to access Infiniti for other sites or customers. Security integrators must communicate to the manufacturer about their desire to use Infiniti before presuming its use will be approved for a new installation.
3. Security integrators must remain active within the high-end access control market and provide evidence of customer satisfaction in delivering integrated solutions with the Infiniti platform.
4. In cases where the security integrator has discretion as to which product is used, the security integrator must promote the Infiniti system as their preferred high-end integrated access and security system.
5. The security integrator must present to our markets and customers, truthful, reliable and responsible practices and standards, conveying the highest level of professionalism and business ethics.
6. The security integrator must faithfully represent the manufacturer's products, specifications and capabilities.
7. The security integrator must maintain a contingent of technical staff who are highly trained in the Inner Range Integriti product range. As one of the prerequisites to gaining access to Infiniti, the security integrator must employ at least one certified Integriti Advanced and one certified Integriti Basic technician in the state where the work will be conducted. The onus is on the security integrator to inform Inner Range should the security integrator lose an Integriti certified technician. In addition, the security integrator must replace the certified technician with a new employee that holds the same or higher certification, or train an existing technician to the same or higher certification.
8. The security integrator must ensure that the conduct, behaviour and ethical standards contained within this Code of Conduct are communicated and practiced by its employees, contractors and agents.
9. Should an end-user request a specific security installer be granted access to Infiniti where that installer currently does not have such access, that request must be made in writing and sent to an Inner Range sales representative. Inner Range reserves the right to further communicate directly with the end-user to discuss the request. Such a request does not automatically grant the security installer access to Infiniti and Inner Range may deny the request until the newly proposed security installer has met the Infiniti prerequisites.
10. The above Code of Conduct strives to deliver quality enterprise access and security solutions to Inner Range customers. The demand for continued improvement may mean that this Code of Conduct is amended from time to time in consultation with security integrators, end-users or consultants.

Signature

Position

Date

/ /